IPC Terms and Conditions



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ATTACHMENT B

CICS Americas Inc. ("CICS") Terms and Conditions applicable for IPC Blueprint I and 2 and IPCMS Certification:

June 2020

In Addition to the CICS Americas Inc.'s "Condition of Contract" found on our website, the following document defines the general additional Terms and Conditions applicable for IPC Blueprint I and 2 IPCMS Certification.

The site shall:

- 1. Be aware that 'in this together' is a CICS Americas Inc. brand.
- 2. Be aware that to maintain the validity of the site's Certificate, the site shall be subject to quarterly offsite maintenance visits to ensure that the mechanisms to reduce the exposure risks are still effectively implemented.
- 3. Be aware that the site's Certificate of registration will be made available on the Safethere.com website for public display.
- 4. Communicate in writing any objection to the designated auditor.
- 5. Provide or make accessible to CICS or to the designated auditor, all the documented procedures to comply with the site's applicable IPC Blueprint I or 2, or IPCMS requirements.
- 6. Be aware that e-mail is the formal mechanism to provide the correspondent evidence for the closeout of any documented non-conformitu.
- 7. Take appropriate action concerning any deficiencies found that affect compliance with the requirements for verification;
- 8. Document the actions that are taken.
- 9. CICS recognizes as objective evidence; any verifiable information is supported by records, procedures, test results, measures of monitoring devices, and effectiveness of the implemented controls. Oral evidence as a result of the interviews performed will be subject to be confirmed by the above description of the objective evidence. The auditor will record the objective evidence taken as proof of compliance.
- 10. Non-conformities: where the IPC auditor finds deviations from the requirements of the IPC Blueprint I or 2 or the IPCMS, the auditor will advise the site of the number, description, and extent of the non-conformities.
- 11. Be advised that CICS has a procedure for complaints and appeals and is available upon request. Should you have any complaints regarding the service provided by CICS, please contact your key account manager or CICS Management.
- 12. Know that all Information provided in this proposal is considered as confidential.
- 13. Ensure scheme fulfillment while certified and implement appropriate changes when communicated either by CICS.
- 14. Review and notify CICS if Certificate is not consistent with scope.
- 15. Be responsible for reading and understanding provided (with Certificate) guidelines for the use of Logos/Marks.
- 16. Upon withdrawal, or termination of certification, the client discontinues its use of all advertising matter that contains any reference to it and acts as required by CICS "Guidelines for the use of Logos–Marks relating to IPC Blueprint I and 2 and IPCMS Certification".
- 17. Provide entire documents to their certification scheme when providing copies to others.
- 18. Not use its product certification in such manner as to bring CICS into disrepute and do not make any statement regarding its product certification that CICS may consider misleading or unauthorized.
- 19. If payment of invoices generated is not covered in the first 90 days, after the date of invoice submission, Certificate will be voided.
- 20. Any extension required by the site that implies extra time from the auditor to review and/or approve corrective actions may incur additional costs. All related fees will be charged based on the Proposal's man-day rate.
- 21. Terminate this Agreement by giving us notice in writing 90 days before the site's Recertification due date.

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